

SITE EDUCATION TOOLS

Introducing our newest enhancement to educating clinical trial sites

Research shows that the errors affecting laboratory test results occur in the pre-analytical phase of clinical trials (e.g., mislabeling of test tubes, sample collection errors, incorrect handling of samples).^{*} Hence, preventative site education centered around the handling of specimens is crucial to reducing site errors.

ACM's Site Onboarding Toolkit is an interactive learning experience designed to educate site staff on best practices for specimen collection and handling. This all-inclusive course is an engaging and efficient way to ease the burden on busy sites, equipping them with the knowledge and resources needed to partner successfully with our central laboratory.



Topics

- General information for Study Support, Laboratory Manual and Supplies, and Kits on Site and Reorder Process
- Specimen Collection and Handling, including filling out requisition forms and collecting, labeling, packing, and shipping specimens
- Data Inconsistencies
- Web Portal information, including basic navigation, ordering kits and supplies, and viewing and running patient reports



Content Customized to Fit Your Needs

Training resources can be packaged as one course or distributed individually.

Preview the Course at roc.health/acm



For more information, contact your ACM Project Manager or Sales Representative

^{*}Patra, S., Mukherjee, B., Das, A. (2013). Pre-analytical errors in the clinical laboratory and how to minimize them. International Journal of Bioassays, 3, 551-553

Training Resources

- Learn best practices via animated and live-action videos



- Become familiar with ACM systems with step-by-step how-to videos



- Download or print associated quick reference cards for reminders and tips

